

# **STOP!**

# **THINK FRAUD**

## **NATIONAL CAMPAIGN AGAINST FRAUD**

Giving you the knowledge and tools you need to stay ahead of scams.

### **Protect your email account and improve your password security by:**

- Creating a strong password using '3 random words' that you don't use for any other accounts
- Using a password manager to keep track of your passwords
- Turning on 2-Step Verification (2SV), it gives you an extra level of protection so even if criminals have your password, they can't access your email

### **Beware of scam messages and calls**

Received a message or call that doesn't feel quite right? Are you being asked to share personal or financial information in a hurry? Always take time to stop, think and check if it's genuine.

If you are in any way suspicious, or feel pressured into anything hang up and take time to check if the call is genuine.

- Contact the organisation directly using contact details you know are correct, such as those on an official website
- Don't trust the Caller ID display on your phone – it's not proof of ID
- Report it by sending a text to 7726 with the word 'Call' followed by the scam caller's number

For further information on how to protect yourself and how to stay ahead of scams visit [gov.uk/StopThinkFraud](https://gov.uk/StopThinkFraud)

